

Press Release

GMF and Citilink Strengthen Fleet Maintenance Synergy

Bali, September 19th, 2024 – PT Garuda Maintenance Facility Aero Asia Tbk (GMF) and PT Citilink Indonesia (Citilink) have signed a cooperation agreement covering aircraft maintenance services and standard ground handling for Citilink's fleet. The signing took place at the Bali International Air Show 2024, held from Wednesday to Saturday (September 18-21).

Under this agreement, the services provided by GMF include line maintenance, base maintenance, component maintenance, cabin maintenance, wheel, brake & tire maintenance, on-wing engine & APU maintenance, quality assurance services, production planning services, engineering services, shipment & customs, as well as GSE services for Citilink's A320 and ATR72 fleets. Meanwhile, the SGHA services emphasize technical handling for the B737-500 aircraft, including transit checks, before departure checks, 24-hour checks, and daily checks.

This cooperation reflects the commitment of both companies to continually enhance operational efficiency and the quality of technical services in the aviation sector. Additionally, this agreement strengthens the strategic collaboration that has developed over the years between GMF and Citilink as part of the Garuda Indonesia Group.

Andi Fahrurrozi, CEO of GMF, stated, "We are very proud to once again collaborate with Citilink, one of the best airlines in Indonesia. It is GMF's commitment to meet the trust Citilink has placed in us by providing services to the highest standards to ensure Citilink remains a flagship airline for the nation. We also hope this collaboration will position Indonesia as a center for regional aviation industry."

Dewa Rai, CEO of Citilink, added, "This cooperation reaffirms Citilink's commitment to maintaining safe, efficient, and reliable operations for all our flights. With GMF as our strategic partner, we are confident we can continue to provide the best service for Citilink passengers while keeping our aircraft's technical performance in optimal condition."

The Bali International Air Show 2024 serves as an important moment for GMF and Citilink to strengthen their collaboration as providers of aircraft maintenance services and airlines. This partnership is expected to expand GMF's technical service coverage while ensuring Citilink's operations remain efficient and reliable. The synergy between these two companies not only adds value to their respective operations but also

contributes to enhancing the quality of aviation services in Indonesia and the Southeast Asian region.

About GMF

PT Garuda Maintenance Facility Aero Asia Tbk (GMF) is a company engaged in the provision of industrial services, as well as the repair, maintenance, and overhaul of aircraft. As the largest aircraft MRO (Maintenance, Repair, and Overhaul) company in Indonesia with over 70 years of experience, GMF initially started as a division of PT Garuda Indonesia (Persero) Tbk, located at Soekarno Hatta International Airport. GMF has served more than 190 customers across more than 60 countries. In carrying out its business activities, GMF has been recognized by aviation authorities around the world with certifications from more than 25 countries, including the FAA (United States), EASA (Europe), and DGCA (Indonesia). In 2017, GMF officially became a publicly traded company by offering its shares to the public under the ticker code GMFI. Currently, GMF is expanding its operations to enter the power services and defense industries segments. As a result, GMF is expected to realize its vision of becoming the most valuable MRO company through its mission of providing integrated and reliable maintenance solutions as a contribution to the nation and the state.

About Citilink

Citilink is an airline under the Garuda Indonesia Group that operates city-to-city flight services.

As proof of its commitment to improving customer service, Citilink has received several awards, including the Top IT Implementation Airlines Sector award from the Ministry of Communication and Informatics in 2017, the Transportation Safety Management Award from the Ministry of Transportation in 2017, a four-star accreditation from the global aviation industry rating agency, Skytrax, for two consecutive years since 2018, the TripAdvisor Traveler's Choice Award for three consecutive years since 2018, the 4-Star Low-Cost Airline recognition from Airline Passenger Experience (APEX) for the third time, the 5-Star COVID-19 Airline Safety Rating from Skytrax, and various other prestigious awards.

For more information about Citilink, visit www.citilink.co.id, the Citilink Facebook FanPage, Twitter @citilink, and Instagram @citilink, or contact Citilink's contact center at 0804 1 080808.

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